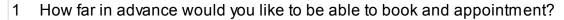
## **Patient Survey Analysis**

The results so far are shown below.

Total responses: 65



4 weeks 10%

7% 3 weeks 5

36% 2 weeks 24

29 44% 1 week

## Have you ever missed an appointment because?

I had recovered 13%

I forgot 18 27%

15% I was delayed by traffic 10

Too difficult to cancel 2

Other 21%

## Would you like to be reminded about your appointment?

By text

87%

Personal Call 6%

Other

Missed appointments are a problem for the practice. Can you easily contact the practice when you wish to cancel an appointment?

43% Always 28

Most of the time 19 29%

Usually 10%

Sometimes 10%

Never 6%

I feel that the way in which the surgery provides me with health information is adequate?

42 64% Agree

11

16%

13% Partly agree

Disagree 3 4%

0% Strongly disagree

Strongly agree

I have enough information about the services on offer?

12% Strongly agree

